



Provider and Network Information You and Your Members Can Trust

- Empower your members
- Facilitate choice
- Improve satisfaction

Hx Provider Directory

Today's consumers expect choice, and the proper tools to make informed choices are a must for health plans to succeed. The consequences of publishing inaccurate directories have become much higher for health plans because members have more options. Presenting members with an unsatisfactory experience risks losing them to the competition.

Additionally, ensuring health insurance shoppers have an accurate in-network provider list is a growing concern on a national and local level. As health plans must strategize on how to offer more affordable care with exceptional quality, narrow network and limited network plans have emerged prompting federal and state officials to develop new standards in transparent provider lists with hefty fines for non-compliance.

The bottom line is that health plans and TPAs simply cannot afford to get it wrong.

Features:

- Robust search and filtering capabilities
- Detailed provider information including specialty, locations, languages spoken, handicap accessibility, hospital affiliations, accepting new patients, plus many more
- Ability to select and compare providers
- Mobile optimized
- GPS enabled with google maps integration
- Ability for providers to make demographic updates and to provide attestations to assist in meeting provider directory updates
- Supports compliance with CMS, NCQA, and California State Bill 137

The Power of the Platform: Additional Add-ons and Integrations

Hx Cost Transparency

Knowledge is power. The Healthx Cost Transparency Solution lets your members pick the most cost effective option without compromising quality. When they can compare services based on price, provider, and location, they are more likely to choose an option that is beneficial for the entire healthcare ecosystem. Integrated directly with the Hx Provider Directory and Gaps in Care solution to meet members and guide them on their journey.

Consumers want convenience, simplicity, choice, and self-service

The Healthx platform provides a way to connect all your solutions into one configured, individualized, branded experience.

- Increase speed to market
- Eliminate the need for costly resources
- Pre-negotiated rates

